

From: [Curt Grisham](#)
To: [Brown, Clay](#)
Cc: [Mason, Darryl](#); [Faultry, Charles](#); [Mccarthy, Gina](#); [Elkins, Arthur](#)
Subject: Re: EPA OIG Acknowledgement 2014-049
Date: Thursday, January 16, 2014 1:04:53 PM

Mr. Brown,

You are as intentionally unhelpful to me now as you were before.

That "'Information Only' is a term used in the Hotline Referral Process" is such an obvious statement as to be not only meaningless but also personally insulting to me.

I perceive you as blatantly sarcastic, obfuscating, evasive and obtuse.

To a member of the public (such as I,) the technical meaning of the phrase "Information Only" is completely opaque, and I believe you know what I was asking for in the way of explanation: how is that phrase used **by your office**? What is the upshot of that designation **within the "Hotline Referral Process"** at the United States Environmental Protection Agency, Office of the Inspector General?

You apparently don't appreciate that this matter is extremely important to my family and me. This type of EPA shenanigans has plagued three generations of my family.

You are the epitome of insensitive and snarky treatment of members of the public by career government officials in mid-level positions.

I will ask Mr. Mason to help me get answers about your operation, so don't bother with a reply to me hereon out, as you clearly can't be bothered with the likes of me.

It also seems to me that you don't care for your job of serving the public, either. I suggest you find a different line of work that doesn't involve courtesy, caring or customer service.

Charles Grisham, Jr.

On Jan 16, 2014, at 11:51, "Brown, Clay" <Brown.Clay@epa.gov> wrote:

"Information Only" is a term used in the Hotline Referral Process.

Special Agent Clay M. Brown
Desk Officer for the OIG Hotline
US EPA, OIG, Office of Investigations HQ
1200 Pennsylvania Ave NW Mailcode 2431T
Washington, DC 20460

Hotline - 202-566-2476 or 888-546-8740
Hotline Fax 202-566-2599 Web Address oig_hotline@epa.gov

Hotline records are protected under the Privacy Act 5 U.S.C. § 552a. All EPA employees handling protected information have a legal and ethical obligation to hold that information in confidence and to actively protect it from improper uses. Except as specifically authorized, EPA employees shall not disclose, directly or indirectly the



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contents of any record about another individual to any person or organization. EPA employees who willfully release protected information, without authority, may be guilty of a misdemeanor and fined up to \$5,000. In addition, any employee violating the Privacy Act or EPA regulations is subject to disciplinary action, which may result in dismissal.

-----Original Message-----

From: Curt Grisham [<mailto:grish@me.com>]
Sent: Thursday, January 16, 2014 12:41 PM
To: Brown, Clay
Cc: Mason, Darryl; Faultry, Charles
Subject: Re: EPA OIG Acknowledgement 2014-049

Mr. Brown,

Thank you for signing the acknowledgement this time. Please explain to me what "Information Only" means.

Charles Grisham, Jr.

On Jan 16, 2014, at 10:23, "Brown, Clay" <Brown.Clay@epa.gov> wrote:

Your email has been assigned Hotline 2014-049 and forwarded to Region 6 as "Information Only"

Special Agent Clay M. Brown
Desk Officer for the OIG Hotline
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-----Original Message-----

From: CC Grisham [<mailto:grish@me.com>]
Sent: Monday, December 30, 2013 10:54 AM
To: Mason, Darryl
Cc: Charles Curtis Grisham Jr.
Subject: Vast difference between top-level org structure Reg. 1 / Reg 6

Dear Mr. Mason,

Please see attached regarding the disconnect I perceive. Regions' similarities must certainly be greater than their differences; therefore, they should all have similar organizational structures at the top level.

Region 6 should also have an "Office of Site Remediation and Restoration" to reflect that vital focus (especially "Restoration",) which Region 1 correctly demonstrates by its far more humane and effective organizational structure.

Also, having an array of disparate "offices" unique to only one region or another is an organizational nightmare at the Headquarters level.

(No wonder the EPA is so dysfunctional; the website epa.gov is dysfunctional in a similar way for fundamentally similar reasons, I believe.)

Region 6 has deep-seated cultural issues that need addressing; that the Armendariz debacle could have taken place should be evidence enough to support this assertion.

I certainly feel my family has been treated by EPA Region 6 for decades in a manner that would fit figuratively with the heinous phraseology (and even more heinous underlying philosophy and mind-set those phrases expressed) that rightly ended ex-Regional Administrator Armendariz' career.

Altogether, this is a grave disservice to the taxpaying public and, ironically and tragically, a disservice to the mission of environmental improvement for the well-being of future generations.

Sincerely,

Charles Curtis "Curt" Grisham, Jr.

<Organization Chart for EPA's Region 1 Office About EPA US EPA.pdf>

<Organization Chart for EPA's Region 6 Office About EPA US EPA.pdf>